

# Kopano WebMeetings

This section contains topics about troubleshooting the Kopano WebMeetings.

## Adblock Plus extension breaks Kopano WebMeetings

When using the Adblock Plus extension in Chromium based browsers, Kopano WebMeetings cannot create a call and fails with 'Oops, PeerConnection failed - check your settings'. One possible reason is the Adblock Plus extension which replaces the WebRTC implementation inside iframes in a way which is incompatible.

The recommended course of action is to remove the [Adblock Plus extension](#) and replace it with [uBlock Origin](#). Make sure to reload Kopano Webapp after you have removed Adblock Plus.

If you cannot or do not want to remove Adblock Plus, a workaround is to 'pop out' Kopano WebMeetings into a separate window.